



Large Vehicle Refuge Permit Agreement

The Large Vehicle Refuge Permit provides temporary parking relief for people living in large vehicles while they connect to housing and services. Additional information about the permit program can be found here: sf.gov/large-vehicle-refuge-permit-program. By signing this agreement, I understand and agree to all terms and conditions of this Large Vehicle Refuge Permit issued by the San Francisco Municipal Transportation Agency (SFMTA).



1. Eligibility for My Permit

I confirm I am experiencing vehicular homelessness (i.e., I cannot afford to live in another housing arrangement in San Francisco and am sheltering in my vehicle) and that I was living in my vehicle in San Francisco on May 31, 2025.

2. Working with City Services

- I will actively engage in ongoing case management that may last until after I am placed in housing. This includes attending weekly or as needed meetings with my case manager.
- I will participate in services including creating an individual service plan, placement in housing or non-congregate shelter, financial counseling and debt relief, and employment services.
- I will accept the City's offer of housing or non-congregate shelter when made available.
- I will move out of my large vehicle when the city offers me housing or non-congregate shelter. If I am eligible and opt into the Large Vehicle Buyback program, the city will pay me \$175 for each foot of my vehicle's length.

3. Good Neighbor Policy

I agree to the rules of Large Vehicle Good Neighbor Policy:

- Keep streets and sidewalks clear
- Keep my belongings inside my vehicle
- Allow the Department of Public Works to clean around my vehicle
- No open flames in or around my vehicle
- No connection to city or private utilities (water, electricity, etc.)
- No illegal wastewater dumping
- No noise from generators or similar equipment that is loud enough to be heard from 50 feet away

I acknowledge that:

- A copy of the Policy has been provided to me with this permit application
- The Policy is posted online and available upon request
- Compliance with this Good Neighbor Policy is a condition of maintaining my permit
 - First and second violations: Courtesy notices will be issued.



- Third violation: A final notice will be issued before revocation of this permit.

4. Parking Rules

I understand and agree that this permit only exempts me from the 2-hour parking restriction for my permitted vehicle under Transportation Code 7.2.54 and that I must comply with all other parking restrictions in the California Vehicle Code and San Francisco Transportation Code. These include, but are not limited to:

- Street cleaning restrictions
- Payment of parking meters where required
- Prohibition against parking in front of driveways
- Color curb restrictions
- Posted time limits in Residential Parking Permit Areas
- Construction or any other temporary no-parking notices

5. Permit Revocation

I understand that SFMTA may revoke this Permit if:

1. I have violated any condition of this Permit
2. I no longer need services or stop engaging with my city case manager
3. I have provided false information on the Permit agreement
4. I try to give the Permit to another vehicle or household
5. I decline the city's offer of housing or non-congregate shelter

I acknowledge that revocation of this Permit will subject my vehicle to citation and towing under Division I, Section 7.2.54 of the San Francisco Transportation Code. I understand there is an appeals process on permit revocation decisions that can be found at this link: <https://www.sf.gov/large-vehicle-refuge-permit-program>

Acknowledgment and Signature

By signing below, I acknowledge that:

- I understand and agree with all terms and conditions of this permit
- I understand the consequences of permit violations
- I will put my permit sticker on the left rear bumper of my vehicle
- I understand that City departments, including but not limited to Department of Homelessness and Supportive Housing (HSH), Department of Emergency Management (DEM), San Francisco Municipal Transportation Agency (SFMTA), San Francisco Police Department (SFPD), and Department of Public Works (DPW) may determine my compliance with the terms and conditions of this permit
- I agree to cooperate with City & County of San Francisco officials, such as outreach workers or DPW staff, who are trying to keep the area clean and safe for everyone
- All information provided is true and accurate
- This permit is valid only for the vehicle and household(s) specified in this agreement



This Authorization for Use and Disclosure of Information (“Authorization Form”) and the attached Notice of Privacy Practices (“Privacy Notice”) describe how your personal information may be collected, used and shared by the City and County of San Francisco (“City”) and its partners. In addition, they describe your rights regarding your information. Please review these forms carefully.

To connect households residing in large vehicles to housing and services, the City and County of San Francisco approved legislation (Ordinance No. 122-25 and MTA Resolution No. 250617-062) establishing a Large Vehicle Refuge Permit Program (“Program”). This signed Authorization Form provides written consent to collect, use, and share your personal information for the purposes described in the Privacy Notice and for the additional Program purposes listed below:

- Verify Program eligibility and compliance.
- Administer Program benefits, including vehicle buyback and exemption from fines.
- Connect participants to housing, health, and other services.
- Coordinate care across City departments.
- Monitor and report Program outcomes.

Information collected and used for this Program will be stored in two protected, shared data systems: (1) the Large Vehicle Database managed by the Office of City Administrator; and (2) the ONE System managed by the Department of Homelessness and Supportive Housing. Information collected and used for this Program may include but is not limited to:

- Vehicle information, such as license plate number, make and model, or location.
- Encounter information, such as time, type, location, and outcome.
- Participant information, such as name, date of birth, and preferred language.
- Permit information, such as permit number and expiration date.
- Vehicle actions, such as citations and towing actions.
- Participant actions, such as acceptance or rejection of buyback or housing offer.

By signing this Permit Agreement and Authorization Form, I give my written consent for the City and County of San Francisco to collect, use, and share my personal information for the purposes described above. I understand that the City departments with access to my information may change over time, and that a current list of departments with access to my information is available online at: <https://www.sf.gov/large-vehicle-refuge-permit-program-city-departments-with-data-use-authorization>. With regards to immigration status, the City will comply with San Francisco’s Sanctuary City Ordinance (SCO), which prohibits the use of City funds or resources to assist Immigration and Customs Enforcement (ICE) with arrests and/or the gathering or dissemination of information regarding the release status or the personal or confidential information of an individual, unless it is mandated by federal or state law, warrant, or court decision.

I understand that my written consent is required to participate and receive benefits through the Large Vehicle Refuge Permit Program. I understand that I have the right to withdraw my consent at any time by submitting a written request to the Program Administrator. I understand that if I withdraw my consent, my participation in the Program will end, I may no longer be eligible for Program benefits (including vehicle buyback and exemption from citation and towing in certain cases), and it may be more difficult to connect me to services. I understand that withdrawing my consent will not affect any information previously used or shared with my consent.



Vehicle License Plate: _____

Vehicle Identification Number (VIN): _____

Vehicle Make & Model: _____

Vehicle Color: _____

Permit Number: _____

Permit Issuance Date: _____

Permit Expiration Date: _____

Permit Holder First Name: _____

Permit Holder Last Name: _____

Permit Holder Date of Birth: _____

Permit Holder Phone Number: _____

Permit Holder Email Address: _____

Permit Holder Signature: _____

Date of Signature: _____

Witness (Staff) Signature: _____

Witness (Staff) Name: _____

Date of Signature: _____

Staff Title: _____



Additional Permittee First Name: _____

Additional Permittee Last Name: _____

Additional Permittee Date of Birth: _____

Additional Permittee Phone Number: _____

Additional Permittee Email Address: _____

Additional Permittee Signature: _____

Date of Signature: _____

Additional Permittee First Name: _____

Additional Permittee Last Name: _____

Additional Permittee Date of Birth: _____

Additional Permittee Phone Number: _____

Additional Permittee Email Address: _____

Additional Permittee Signature: _____

Date of Signature: _____

Additional Permittee First Name: _____

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Additional Permittee Phone Number: _____

Additional Permittee Email Address: _____

Additional Permittee Signature: _____

Date of Signature: _____

